



SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT INDEPENDENT OFFICE OF THE INSPECTOR GENERAL

SUMMARY OF INVESTIGATIONS VOLUME I – FISCAL YEAR 2027

INVESTIGATION RESULTS



The BART Office of the Inspector General (OIG) completed eight investigations into alleged misconduct. We are providing this summary report to remain compliant with California Public Utilities Code § 28841, which requires that we keep BART administration, the Board of Directors, and the public informed of our findings and recommendations. After reviewing documentation and records, and conducting observations and interviews, we found that the allegations were not supported or otherwise addressed.

1. A public member of a District advisory board accepted a campaign contribution from a vendor while running for election to the BART Board. However, the evidence did not support whistleblower allegations that the public member then participated in the District's decision to award a contract to that vendor, as prohibited by Government Code section 84308(c)(1). The evidence also did not support related allegations that the contract was wasteful. OIG case number 386.
2. Several allegations concerning a local infrastructure project were outside of our authority because they involved the actions or policy decisions of another governmental entity rather than BART. Accordingly, we limited our review to evaluating whether BART adhered with its own policies, guidelines, and objectives in awarding a \$3M grant for the project. We found no evidence that warranted additional investigation into the allegations. OIG case number 387.
3. Potential safety concerns were raised regarding whether the Operations Control Center (OCC) followed emergency procedures when a patron was observed on the trackway. During our preliminary investigative review, we learned that BART managers were already aware of the issue and had found that the OCC's actions were appropriate. Accordingly, we closed the matter. OIG case number 398.

WHY THIS WORK MATTERS



This work shows that allegations of misconduct are taken seriously and resolved objectively. Even when claims are not substantiated, independent investigations protect public trust by confirming that resources are not being misused and that both employee and patron safety are a priority.

LAWS & POLICIES



Various laws prohibit conflicts of interest, discrimination, sexual harassment, making false statements for compensation, and an unsafe workplace. BART policies reiterate these prohibitions and expand on them to emphasize that professional conduct is required.

RECOMMENDATION



The allegations were either unsupported or are being addressed through other means. Therefore, recommendations are not warranted. Our ongoing audit of contracted alarm services will likely result in recommendations to address the deficiencies in security alarm monitoring and contractor oversight.

4. We received an allegation that two District consultants improperly billed the District for professional services while being on vacation overseas. BART records did not support that one of the consultants was ever a District contractor. The other consultant did do work for the District, but the evidence we reviewed did not support that this consultant billed for services while on vacation. OIG case number 410.
5. Evidence supports that an employee committed workers' compensation fraud. After receiving an allegation that the employee was working for a private company while on industrial leave from BART, the District's third-party workers' compensation administrator investigated the matter and obtained evidence supporting fraudulent activity. Accordingly, we closed the matter. OIG case number 358.
6. In July 2026, we initiated an audit of BART's contracted alarm services after receiving a whistleblower complaint containing 10 allegations involving security alarms, monitoring failures, and contractor performance. We found no evidence of fraud or a single responsible party in our preliminary review. Rather, the concerns indicated potential Districtwide deficiencies in alarm monitoring, contractor oversight, and internal controls warranting a broader analysis of the problem by conducting a performance audit. OIG case number 374.
7. We received communications from a BART employee alleging harassment, threats, intimidation, potential workplace violence, and retaliation unrelated to an OIG investigation. The communications also included allegations of bullying, threatening behavior, and potential sexual harassment and gender discrimination. Although these matters generally fall outside the OIG's investigative jurisdiction, their seriousness warranted a formal referral to Human Resources. We are monitoring the referral to determine whether action was taken. OIG case number 419.
8. After a careful review and preliminary observations regarding an allegation of potential time theft or loafing, we determined that the concern is an employee performance issue and, therefore, more appropriately addressed by management. Accordingly, we referred the complaint to management for resolution. OIG case number 411.

OIG DISCLOSURE PRACTICES

We identify those involved in our investigations in only limited circumstances. This avoids violating privacy and confidentiality rights granted by law and creating unwarranted actions against those involved with our investigation. The decision to provide names is made on a case-by-case basis and considers all elements of an investigation. This practice does not prevent individuals from requesting documents under the California Public Records Act (CPRA). However, such disclosures may be restricted or limited by law.

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